



20th ISPE International Conference on Concurrent Engineering: Proceedings

C. Bil, J. Mo, J. Stjepandic

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As a concept, Concurrent Engineering (CE) initiates processes with the goal of improving product quality, production efficiency and overall customer satisfaction. Services are becoming increasingly important to the economy, with more than 60% of the GDP in Japan, the USA, Germany and Russia deriving from service-based activities. The definition of a product has evolved from the manufacturing and supplying of goods only, to providing goods with added value, to eventually promoting a complete service business solution, with support from introduction into service and from operations to decommissioning. This book presents the proceedings of the 20th ISPE International Conference on Concurrent Engineering, held in Melbourne, Australia, in September 2013. The conference had as its theme Product and Service Engineering in a Dynamic World, and the papers explore research results, new concepts and insights covering a number of topics, including service engineering, cloud computing and digital manufacturing, knowledge-based engineering and sustainability in concurrent engineering.

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